Know your behavioral health options



If you or your loved one is facing a behavioral health challenge, we want to make it as easy as possible to get care. You can find in-network providers at **regence.com**. (Some services aren't available on narrow network plans.)

Help is available. No referral is needed.

Thoughts of suicide? Call 988—National Suicide and Crisis Lifeline—available 24/7.

Go to regence.com to find a doctor and look for these in-network options:

- Private practitioners with a variety of expertise, such as psychiatrists, psychologists, social workers, licensed counselors and more.
- Inpatient care
- Outpatient programs

Also available are:

- AbleTo Therapy+ for a unique, 8-week series of one-on-one therapy sessions by phone or video, with digital tools for support between sessions: <u>AbleTo.com</u> or 1-866-287-1802
- **Charlie Health** telehealth for treating teens and young adults with behavioral health needs: <u>charliehealth.com</u>
- Equip telehealth for treatment of all eating disorders as well as co-existing conditions like anxiety and depression for ages 6 to 50: equip.health
- **NOCD** for app-based care specializing in treatment of obsessive-compulsive disorders: <u>treatmyocd.com</u>
- **Talkspace** for app-based care specializing in counseling for general behavioral health needs: <u>talkspace.com</u>

If your company offers an EAP program, this may be a good place for you to start to get care. Talk to your Human Resources representative for further information.

You can also turn to these in-network providers for substance use disorder support:

- **Boulder Care** for outpatient treatment: boulder.care or 1-866-901-4860
- Hazelden Betty Ford for inpatient and outpatient treatment: hazeldenbettyford.org or 1-877-859-2124

Commonly treated behavioral health issues:

Behavioral health issues often involve more than one concern that affect overall health and happiness. Experts can help sort through what can be the most effective treatment path for the following:

- Substance use disorder
- Trauma and post-traumatic stress disorder (PTSD)
- Anxiety and depression
- Eating disorders
- Obsessive compulsive disorder (OCD)

Customer Service

You can call our award-winning team, Monday through Saturday, at the phone number listed on the back of your member ID card.

We're here to help you:

- Understand your benefits
- Check claim status or get an explanation of benefits
- Find an in-network provider



Resource information is current as of September 2023.

Boulder Care is a separate company that provides substance abuse and addiction treatment services. AbleTo and Talkspace are separate companies that provide mental health telehealth services.

Regence BlueCross BlueShield of Utah is an Independent Licensee of the Blue Cross and Blue Shield Association Regence BlueCross BlueShield of Utah 2890 E Cottonwood Parkway | Salt Lake City, UT 84121 REG-UT-1009926-23/09 © 2023 Regence BlueCross BlueShield of Utah

Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-344-6347 (TTY: 711). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-888-344-6347 (TTY: 711).